

## LAMINATED PRODUCTS FACT SHEET - CARE & MAINTENANCE

For general care and maintenance, most spills or marks simply wipe away with a damp cloth or use an all purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe. Rubbing gently with a clean, dry cloth brings back the natural laminate finish. With a few sensible precautions, your surfaces will enjoy a long lifespan.

### GENERAL CARE - INFORMATION

- Avoid scourers and abrasives as they will damage the surface
- Don't place hot objects, electrical appliances onto your surfaces
- Don't cut on the surfaces
- Keep waxes and polishes well away as they dull the natural finish
- Do not use strongly acidic, alkaline cleaners or bleach for normal cleaning as these might etch the surface

### GENERAL CARE -STREAKS

Streaky marks sometimes show on dark colours after cleaning. An all-purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe usually removes them.

### GENERAL CARE - GREASE

Using a mild dishwashing detergent in water will remove greasy marks. Dab, wait and wipe away. Finish with an all-purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe.

### GENERAL CARE - SPILLS

All laminate finishes resist staining from most household chemicals. With some accidental spills however, prompt action is essential. Wipe off beetroot, grape and berry juices, first aid preparations, concentrated bleach, oven cleaners, dishwasher detergents, artificial dyes, hair colouring and solvent based pen ink immediately. Specialty glues such as Super Glue must also be removed straight away with acetone (nail polish remover).

### GENERAL CARE - STAINS

If the stain won't budge with Extra Strength Windex, try methylated spirits or dab the stain with a diluted bleach mixture (1 part bleach to 8 parts water); leave for 3 minutes then wash off with water and dry. Finish off with Extra Strength Windex. Only as a last resort if a stain persists try 2 or 3 rubs with a creme cleanser or white toothpaste, wash and dry. Please note that bleach or these abrasive cleaners may irreversibly damage the laminate surface.

### GENERAL CARE - SCRATCHES

All laminated finishes will withstand normal wear and tear, but can be damaged by scratching or cutting with utensils, knives and unglazed pottery. Darker colours will show scratches more readily than lighter colours. In general, dark colours and high gloss surfaces require more care and maintenance than lighter colours or lower gloss colours. To minimise scratching, always place and lift objects from the surface - never drag or slide them across the surface.

### DO NOT:

- use abrasive cleaners, cleaning pads or scouring pads on the surface
- allow food residue to build up on the surface
- clean the surface if it is hot
- use cleaning solutions that are highly acidic or caustic